



Standard Loss and Damage Claim Presentation Form

Airbill Number, Date, Other Carrier Bill Number, Aeronet Claim Number, Shipper's Name, Address, Consignee's Name, Address

This claim for \$ is made against Aeronet Worldwide for visible damage lost shipment/pieces in connection with the following described shipment:

Table with 5 columns: Detailed statement explaining the amount claimed, type of damage, number and description of articles damaged, nature and extent of loss/damage, invoice price of articles damaged, etc. All discount and salvage value must be shown. Number of Pieces, Weight of Pieces in lb/kg, Invoice Price in US \$, Claim Amount in US \$. Includes a Totals row.

Are you the owner of the goods shipped? Y/N If no, who has ownership of the goods?

Shipment was delivered at on Date by Delivery Carrier

Notification of loss/damage given to Aeronet Representative or Delivery Carrier

on at Time by Method: Email / Phone / Fax other

Inspection made by Name on Date at Time

Current Location of Damaged Shipment:

Remarks:

The foregoing statement of facts is hereby certified as correct:

Name of Claimant, Signature of Claimant/Representative, Date, Email Address, Job Title of Claimant's Representative



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### Important Instructions

The following documents must be submitted in support of this claim:

1. Airbill for shipment
2. Commercial Invoice/Sales Receipt/Purchase Order for entire shipment
3. Invoice for repair of goods listed above (if applicable)
4. Photographs (for physical damage)

All claims must be filed directly with:

**Aeronet Worldwide  
P.O Box 17239  
Irvine, CA 92623  
Attn.: Claim Manager**

A claim will be considered properly presented only when the information and documents requested on this form have been submitted.

### Requirements and Guidelines:

1. In the case of visible damage, a formal written claim must be made to the forwarder within 90 days after the delivery of the shipment.
2. In the case of a lost shipment, a formal written claim must be made to the forwarder within 90 days after the date of the shipment.
3. Time limits for claims on international shipments are subject to standard LATE Rules and Regulations as established by the Warsaw Convention.
4. All claims must be submitted in writing, with all supporting documents, within the above-specified periods, or they will be invalid under the terms of existing tariffs.
5. All merchandise must be retained in the original shipping container, with all packing material available for inspection by Aeronet, at the place of delivery, for a period of 30 days after Aeronet has received a written notice of damage.
6. **Important: No claims for loss or damage to the shipment will be concluded until all transportation charges have been paid in full. The amount of claims may not be deducted from transportation charges.**