



Air Freight Loss or Damage Claim Presentation Form

Airbill Number	Date	Other Carrier Bill Number	Aeronet Claim Number
Shipper's Name		Address	
Consignee's Name		Address	

This claim for \$ _____ is made against Aeronet Worldwide for **visible damage** **lost shipment/pieces** in connection with the following described shipment:

Claim Details:				
Detailed statement explaining the amount claimed, type of damage, number and description of articles damaged, nature and extent of loss/damage, invoice price of articles damaged, etc. All discount and salvage value must be shown.	Number of Pieces	Weight of Pieces in lb/kg	Invoice Price in US \$	Claim Amount in US \$
Totals:				

Are you the owner of the goods shipped? _____ If no, who has ownership of the goods? _____
Y / N

Shipment was delivered at _____ on _____ by _____
Date Delivery Carrier

Notification of loss/damage given to _____
Aeronet Representative or Delivery Carrier

on _____ at _____ by _____ other _____
Time Method: Email / Phone / Fax

Inspection made by _____ on _____ at _____
Name Date Time

Current Location of Damaged Shipment: _____

Remarks: _____

The foregoing statement of facts is hereby certified as correct:

Name of Claimant	Signature of Claimant/Representative	Date
Address	Job Title of Claimant's Representative	



Important Instructions

The following documents must be submitted in support of this claim:

1. Airbill for shipment
2. Commercial Invoice/Sales Receipt/Purchase Order for entire shipment
3. Invoice for repair of goods listed above (if applicable)
4. Photographs (for physical damage)

All claims must be filed directly with:

**Aeronet Worldwide
P.O Box 17239
Irvine, CA 92623
Attn.: Claim Manager**

A claim will be considered properly presented only when the information and documents requested on this form have been submitted.

Requirements and Guidelines:

1. In the case of visible damage, a formal written claim must be made to the forwarder within 90 days after the delivery of the shipment.
2. In the case of a lost shipment, a formal written claim must be made to the forwarder within 90 days after the date of the shipment.
3. Time limits for claims on international shipments are subject to standard LATE Rules and Regulations as established by the Warsaw Convention.
4. All claims must be submitted in writing, with all supporting documents, within the above-specified periods, or they will be invalid under the terms of existing tariffs.
5. All merchandise must be retained in the original shipping container, with all packing material available for inspection by Aeronet, at the place of delivery, for a period of 30 days after Aeronet has received a written notice of damage.
6. **Important: No claims for loss or damage to the shipment will be concluded until all transportation charges have been paid in full. The amount of claims may not be deducted from transportation charges.**